



The Care Home Friends Charter

We treat care home residents with dignity and respect, viewing them as unique individuals with intrinsic value and worth.

We value the hard work and commitment of care home staff, and recognise the unique role relatives play in the life of a loved one living in a care home.

We recognise and appreciate the dedication of volunteers and support them in their role as a care home friend.

We understand the importance of safeguarding vulnerable adults and follow stringent safeguarding policies and procedures.

We are committed to evaluating the effectiveness of our work through regular feedback from residents, volunteers and care home staff.

In all our activity we seek to protect and promote the good reputation of Care Home Friends.